

FD Series Gift Card Quick Tips

Activation: Use this function to activate a gift card.

Display			Action
Idle Menu			Touch Other
Gift Card	Help	More	Touch Gift Card
Activate	Reload	Redeem	Touch Activate
Please Swipe Card			Swipe Card
Enter Amount	\$0.00		Key amount and press [ENTER]
Dialing...			Terminal communicates to the host for approval
Approved #####			
Print Customer Receipt?	No	Yes	Touch desired option

Redeem: Use this function to redeem full or partial value from an account.

Display			Action
Idle Menu			Touch Other
Gift Card	Help	More	Touch Gift Card
Activate	Reload	Redeem	Touch Redeem
Enter Amount	\$0.00		Key amount and press [ENTER]
Please Swipe Card			Swipe card or key account number and press [ENTER]
Dialing...			Terminal communicates to the host for approval
Approved	#####		
Print Customer Receipt?	No	Yes	Touch desired option

Reload: Use this function to add more value to an already activated card.

Display			Action
Idle Menu			Touch Other
Gift Card	Help	More	Touch Gift Card
Activate	Reload	Redeem	Touch Reload
Enter Amount	\$0.00		Key amount and press [ENTER]
Please Swipe Card			Swipe card or key account number and press [ENTER]
Dialing...			Terminal communicates to the host for approval
Print Customer Receipt?	No	Yes	Touch desired option

Balance Inquiry: Use this function to determine the remaining value on a card.

Display			Action
Idle Menu			Touch Other
Gift Card	Help	More	Touch Gift Card
Cash Out	Balance Inquiry	Transfer	Touch Balance Inquiry
Please Swipe Card			Swipe card or key account number and press [ENTER]
Dialing...			Terminal communicates to the host for information

Balance Transfer: Use this function to transfer all the value from one card to another non-activated card.

Display			Action
Idle Menu			Touch Other
Gift Card	Help	More	Touch Gift Card
Cash Out	Balance Inquiry	Transfer	Touch Transfer
Enter Old Card #			Key amount and press [ENTER]
Please Swipe New Card			Swipe new card
Dialing...			Terminal communicates to the host for approval
Print Customer Receipt?	No	Yes	Touch desired option

Cash Out: This function allows the consumer to receive all of the stored value on an activated card as cash.

Display			Action
Idle Menu			Touch Other
Gift Card	Help	More	Touch Gift Card
Cash Out	Balance Inquiry	Transfer	Touch Cash Out
Please Swipe Card			Swipe card or key account number and press [ENTER]
Enter Amount \$0.00			Key amount and press [ENTER]
Dialing...			Terminal communicates to the host for approval
Print Customer Receipt?	No	Yes	Touch desired option
Approved Payout	#####	\$\$\$.	

Void: Use this procedure to void a previous gift card transaction in the current batch.

Display			Action
Idle Menu			Touch Other
Gift Card	Help	More	Touch Gift Card
Close	Void	More	Touch Void
Enter Transaction Seq # from Receipt.			Key sequence number and press [ENTER]
Amount	\$0.00		Touch Ok
Date	M/DD/YY		
Time	HH:MM		
Approval Code	#####		
Card # Token	#####		
Cancel	Ok		
Gift Card Reversal			
Print Customer Receipt?	No	Yes	Touch desired option

Reports: Use this function to print a report of transactions in the current gift card batch.

Display			Action
Idle Menu			Touch Other
Gift Card	Help	More	Touch Gift Card
Close	Void	More	Touch More
Reprint	Print	Reports	Touch Print Reports
Batch Totals	Server Details	Tran Details	Touch desired option

Report options may vary, depending on programming